



# Sample Water & Sanitation District

sample-district.gov • Scanned September 2026 • Platform: CivicPlus • 12 pages reviewed



## This website is not ready for the 2028 deadline.

Several barriers would prevent residents using assistive technology from paying a bill, reading meeting notices, or contacting the district. Our scanner reviewed 12 pages against WCAG 2.1 Level AA — the technical standard adopted by the U.S. Department of Justice — and found **27 accessibility issues** (about 2.3 per page).

|               |              |                |            |
|---------------|--------------|----------------|------------|
| 4<br>CRITICAL | 9<br>SERIOUS | 11<br>MODERATE | 3<br>MINOR |
|---------------|--------------|----------------|------------|

## Why this matters

Under the DOJ's 2024 rule, special district governments (regardless of population) and public entities serving under 50,000 residents must make their web content conform to WCAG 2.1 AA by **April 26, 2028**. Non-conformance exposes the district to DOJ enforcement and private lawsuits, and the issues above are exactly what plaintiff firms' automated tools look for first.

## Top issues on your site

| ISSUE                                                                                              | SEVERITY | INSTANCES | PAGES |
|----------------------------------------------------------------------------------------------------|----------|-----------|-------|
| Links must have discernible text<br>wcag2a · wcag244 · wcag412                                     | SERIOUS  | 36        | 2     |
| Elements must meet minimum color contrast ratio thresholds<br>wcag2aa · wcag143                    | SERIOUS  | 20        | 5     |
| <ul> and <ol> must only directly contain <li>, <script> or <template> elements<br>wcag2a · wcag131 | SERIOUS  | 2         | 1     |

## Examples from your pages

Chrome

Elements must meet minimum color contrast ratio thresholds — **Serious**

### Board Members

Learn more about Sample Water & Sanitation District Board Members.

### Calendar

Calendar of events, including holidays and board meetings, for the district.

<ul> and <ol> must only directly contain <li>, <script> or <template> elements — **Serious**

## Documents on your site

We also found **14 PDF documents** linked from the pages we scanned. The Title II rule covers documents too — PDFs that aren't tagged for screen readers are non-conformant even if the website itself is fixed. Document remediation is available as a separate flat-fee service.

## Pages scanned

| PAGE                                                                                                                                                                                       | ISSUES |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|
| <b>Sample Water &amp; Sanitation District   Official Website</b><br><a href="https://www.sample-district.gov/">https://www.sample-district.gov/</a>                                        | 9      |
| <b>Pay My Bill   Sample Water &amp; Sanitation District</b><br><a href="https://www.sample-district.gov/bill-pay">https://www.sample-district.gov/bill-pay</a>                             | 6      |
| <b>Board &amp; Public Meetings   Sample Water &amp; Sanitation District</b><br><a href="https://www.sample-district.gov/board-meetings">https://www.sample-district.gov/board-meetings</a> | 5      |
| <b>Documents &amp; Notices   Sample Water &amp; Sanitation District</b><br><a href="https://www.sample-district.gov/documents">https://www.sample-district.gov/documents</a>               | 4      |
| <b>About Us   Sample Water &amp; Sanitation District</b><br><a href="https://www.sample-district.gov/about-us">https://www.sample-district.gov/about-us</a>                                | 3      |

### Fixed-fee remediation, no hourly billing.

Full audit: **\$1,500** · Audit + complete remediation of every issue in 30 days: **\$4,500 flat** · Ongoing compliance monitoring: **\$195/month** · PDF/document remediation: **\$1,950 per 50 documents**

**About this scan.** Automated testing (axe-core engine) reliably detects roughly a third of WCAG 2.1 AA requirements. A clean automated scan is necessary but not sufficient for conformance. Our paid audit extends this with scripted interaction testing — keyboard access, focus visibility, skip links, heading structure, landmarks, and mobile reflow — across every page, form, and document.

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